

## **Patient/public involvement**

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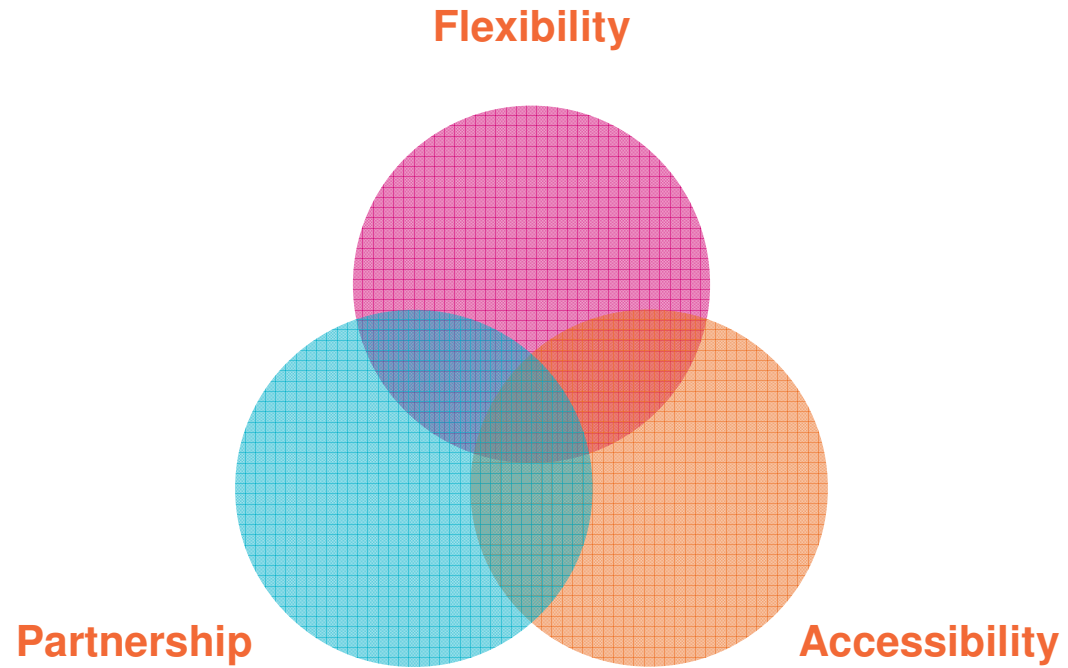
## Benefits of public involvement

- Better understanding of the concerns and interests of the people who use the services of nurses and midwives
- Better processes and outcomes
- Greater public confidence
- Targeted communications that meet the needs of patients and the public

# Care and respect every time



# Principles



# Approach

- **Strategic relationships**
  - Relationships that challenge us and ensure that we focus on safeguarding the health and wellbeing of the public
- **Supporting policy development**
  - Involving people where it matters – shaping the direction of our policy with their needs and experiences
- **Safeguarding the public**
  - Ensuring the way we operate and communicate is providing the best service for the public

# Some of the organisations we have worked with in the past year

HELPTHEAGED WE WILL



Greater London Forum  
for Older People



CARERS UK  
the voice of carers

contact a family  
for families with disabled children



NALM  
LINKS

VOX  
Voices Of eXperience



Action  
on elder abuse

build

National Voices

avma  
action against medical accidents

fatherhood  
INSTITUTE



Sure Start  
Children's Centres

## Case study – Review of Midwives rules and standards

- The Midwives rules and standards are designed to safeguard women, babies and their families
- We are undertaking a review to make sure that they remain fit for purpose
- Important that women and their families are involved in the review

## **Case study – Review of Midwives rules and standards**

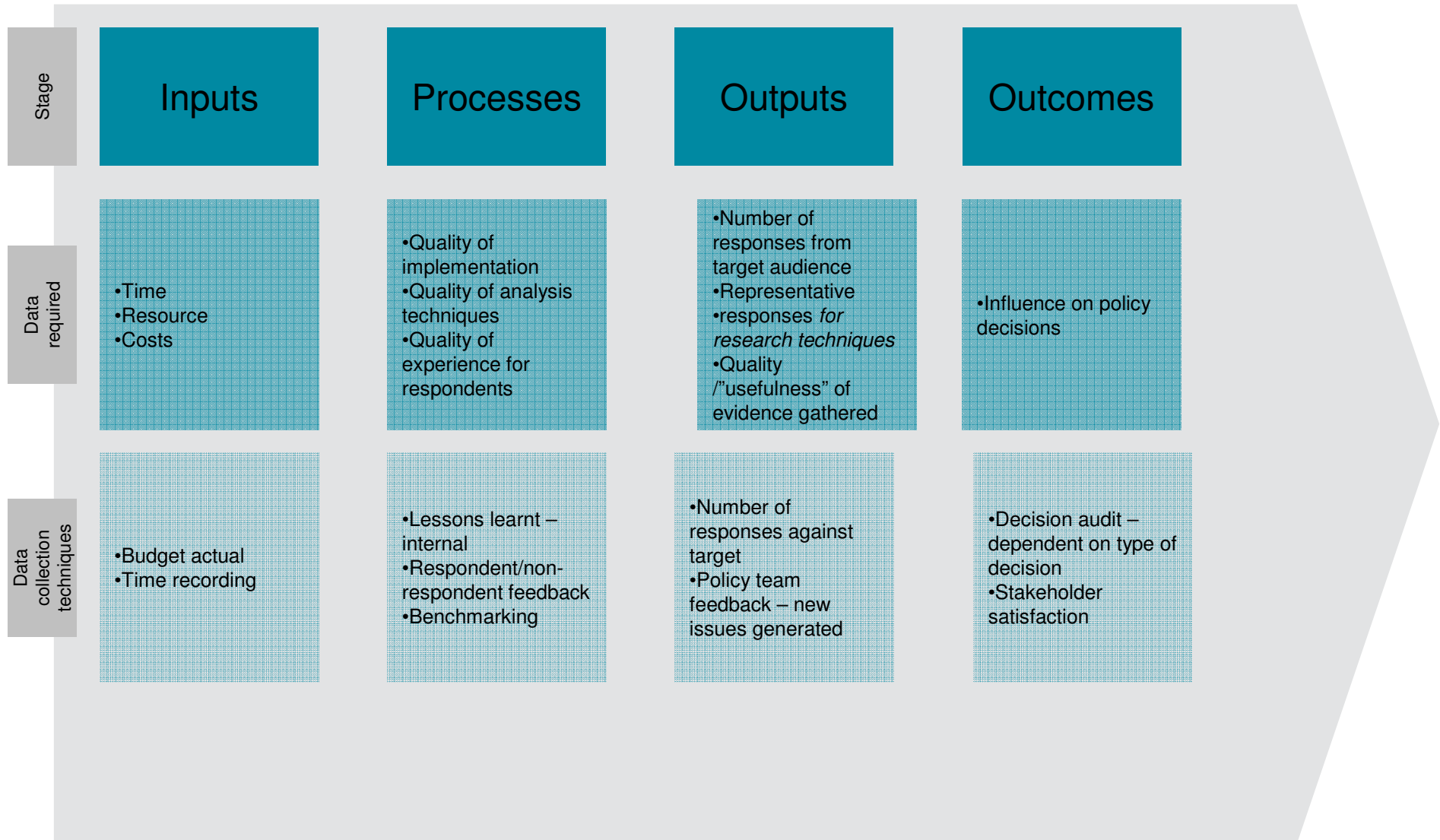
**Mothers, fathers and their representatives have been involved with this work from the beginning**

- Advisory group
- Meetings with groups of parents
- Meetings with representatives of parents
- Fathers' group

## **Patient and public involvement group UK health and social care regulators**

- We are members of this group which shares  
expertise  
good practice  
resources
- The group develops PPI initiatives  
seminars  
joint leaflet  
PPI handbook

# Does it work?



## Issues to consider

- How best to work with national and local organisations?
- How do you evaluate your involvement work?
- How will the performance review measure quality outcomes for patient public involvement?

**Thank you**

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